



STATEMENT UPDATE:

SUSPENSION OF FLIGHTS BETWEEN KENYA AND THE UNITED KINGDOM

Kenya Airways PLC (KQ) announces the suspension of flights between Kenya and the United Kingdom (UK) effective **9th April 2021** at **00:00 HRS GMT** until further notice.

The suspension is due to the directive issued by the Government of Kenya suspending all flights from the UK, effective midnight 9th April 2021.

Due to the increased demand for travel to the UK before the advisory takes effect on 9th April, we have added 2 new flights on **7th and 8th April 2021**.

We sincerely apologise to all our customers for the inconvenience.

Customers impacted by this directive may change their bookings for later travel or request a refund with all penalties waived. All tickets must be utilised before **31st March 2022**

For further inquiries, we advise guests to check their flights or manage their booking via the KQ website, contact their Travel Agent or the Kenya Airways Contact Centre on telephone no: **+254 20 327 4747** or write to **Customer.Relations@Kenya-Airways.com** .

Thank you for your support during this time, and we look forward to serving you onboard our flights soon.

Corporate Communications

5th April 2021