



SUSPENSION OF DOMESTIC FLIGHT OPERATIONS FOLLOWING PRESIDENTIAL EXECUTIVE ORDER ON COVID 19

Kenya Airways announces the suspension of **domestic** flights between Nairobi and Mombasa and Nairobi and Kisumu effective Monday, March 29th, 2021 at 12pm, until further notice, in line with H.E President Uhuru Kenyatta's directive on additional measures to contain the spread of COVID-19 in the country.

All our international flights are operating as per schedule.

To address our customer's needs for additional domestic flights, we have increased the number of scheduled flights between Nairobi-Mombasa and Nairobi- Kisumu from this evening until Monday, March 29th, 2021 at 12pm.

We sincerely apologise to all our customers for the inconvenience and reiterate that our crew, staff, and country's safety remains our highest priority.

Customers affected by the suspension may change their bookings for later travel or request a refund with all penalties waived. Additional information is available on our website www.kenya-airways.com

For further inquiries, guests are advised to check their flights or manage their booking via the KQ website, contact their Travel Agent or the Kenya Airways Contact Centre on telephone no: +254 20 327 4747 or write to Customer.Relations@Kenya-Airways.com

Thank you for your support during this time and we look forward to serving you on board our domestic flights soon.

Julius Thairu

Ag. Chief Commercial & Customer Officer

26th March 2021